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Town of Middleborough
Massachusetts

CHARLES J. CRISTELLO
Town Manager

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TOWN MANAGER'S REPORT
JULY 28, 2014

Attached please find correspondence from the office of the Town Manager for your review. Thank you.

Charles J. Cristello
Town Manager

Charles Cristello

From: Peters, Daniel <DPeters@covanta.com>
Sent: Wednesday, July 16, 2014 12:22 PM
To: Charles Cristello; Jeanne Spalding
Cc: Davis, Mark; O'Connor, Richard; Campbell, William; Chapin, Sam
Subject: Town of Middleborough Follow-up and Request for Meeting
Attachments: 20140710 Middleboro Health Department Comments - SEMASS RRF Site Assignment Modification.pdf; SEMASS Info-Line Flyer - Apr07.pdf

To:

- Jeanne Spalding, Health Officer – Town of Middleborough; TEL 508-946-2408; E-Mail: jspldng@middleborough.com
- Charles Cristello, Manager – Town of Middleborough; TEL 508-947-0928; E-Mail: ccristello@middleborough.com

Cc:

- Mark Davis, Facility Manager – Covanta SEMASS
- Rich O'Connor, Waste Acquisition Manager – Covanta
- Will Campbell, Environmental Scientist – Covanta SEMASS
- Sam Chapin, Brown and Caldwell

Jeanne / Charles:

Jeanne -- Thank you for talking with Will Campbell and myself this morning and with Sam Chapin, our consultant from Brown and Caldwell, yesterday (7/15/14). Covanta SEMASS is committed to working with the Town of Middleborough to address the concerns noted in your letter to the Town of Rochester dated July 10, 2014. A copy of the Town's letter is attached. Our understanding of the concerns is as follows:

Truck Route to the SEMASS RRF. Waste trucks coming to, and departing from the SEMASS Resource Recovery Facility (SEMASS RRF) should access Interstate 495 via Route 58 and Exit #2. It is our understanding that some waste trucks have been using Exit #3 and other local roadways in the Town of Middleborough. This causes some negative consequences with litter, increased traffic, etc. Covanta SEMASS re-affirms the policy that waste trucks accessing the SEMASS RRF should be using Exit #2 on Interstate 495 rather than Exit #3 and other local roadways through Middleborough.

Compliant Process/Policy. The Town of Middleborough is seeking information on complaint line information and the complaint policy for issues of concern (odors, etc.). Covanta SEMASS has an active telephone-based complaint line that has been in effect since April 2007. Yesterday, Brown and Caldwell provided The Town of Middleborough with a copy of the Telephone Complaint Line flyer which may be used for distribution as needed. A copy is attached. Covanta SEMASS encourages use of the telephone "Hotline" which is available on a 24/7/365 basis. Callers can leave a confidential message or contact our Control Room personnel, 24-hours a day. This allows us to respond as quickly as possible to any issues of concern that have been raised.

We look forward to meeting with the Town of Middleborough at your convenience in the near future to discuss specific methods and mutually agreeable approaches to address these issues. We have a number of ideas that can be implemented on our end but we wish to coordinate with Town efforts as well. Please advise what are appropriate days/times to meet.

In addition, you requested an updated list of officials for Covanta SEMASS in the event that future questions or issues arise. Here are the key contact persons and their roles within the organization:

1. **Facility Manager.** Mr. Mark Davis. Responsible for overall operations of the SEMASS Resource Recovery Facility (RRF). TEL 508-291-4464; E-Mail: MDavis@Covanta.com
2. **Waste Manager.** Mr. Rich O'Connor. Responsible for waste acquisition and waste contracts for the SEMASS RRF. TEL 508-291-4455; E-Mail: ROConnor@Covanta.com
3. **Environmental Department.** Responsible for all environmental reporting, inspection, and compliance activities. These duties are shared by the following persons:
 - a. ~~Will Campbell~~, Environmental Scientist. TEL 508-291-4435; E-Mail WCampbell@Covanta.com
. Primarily SEMASS RRF Focus
 - b. Daniel Peters, Sr. Environmental Engineer. TEL 508-291-4436; E-Mail DPeters@Covanta.com . Mercury Outreach Program, supporting facilities (Transfer Stations, CMW Landfill, etc.) plus additional support for SEMASS RRF compliance activities.

We hope to meet with you soon to find go-forward solutions. Thank you.

Best Regards,
-Dan

Daniel P. Peters, P.E.
Senior Environmental Engineer



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